



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 013/08/2024

C A No. Applied For Complaint No. 210/2024

In the matter of:

Rabban Ali

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)
3. Mr. Nishat Ahmad Alvi (CRM)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 13th June, 2024

Date of Order: 14th June, 2024

Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. This complaint has been filed by Rabban Ali against BYPL-Nand Nagri. The brief facts of the case giving rise to this grievance are that the complainant moved two applications one for new electricity connection on first floor vide request no. 8006795766 and other vide request no. 8006793611 for category change from domestic to non domestic at ground floor of premises in. plot no. 3, Gf, Kh. No. 122, Village Mandoli, Near Badi Masjid, Delhi-93, but respondent rejected

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the applications of the complainant for new connection on the pretext of DPCC approval required.

2. OP in its reply briefly stated that the present complaint has been filed by the complainant seeking new electricity connection under domestic purpose vide request no. 8006795766 and a category change from domestic to non-domestic for CA No. 151927416 at premises bearing no. Plot no. 3, GF, Kh. No. 112, Village Mandoli, Near Badi Masjid. The application of the complaint for new connection was rejected for want of an undertaking that the domestic electricity connection sought by the complainant will not be used for commercial purposes and that no polluting work will be done at site. Further the application for category change was rejected on account of clearance required from the DPCC.
3. In response to the reply, the complainant filed rejoinder refuting therein the contentions of the respondent as averred in their reply and submitted that he need connection for godwon purpose and need to keep ice-cream carts. He also submitted that DPCC vide its order dated 20.06.2016 at page no. 4 at sl no. 9 (xiv) has clearly stated that for godwon DPCC approval is not required.
4. Heard both the parties and perused the record.
5. Regarding domestic connection OP states that application of the complainant for domestic connection has been approved and demand note has been issued. There for specific directions for the same are no more required.

Regarding change of connection, during arguments it transpired that

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Secretary
CGRF (BYPL)

the letter dated 22.12.2023 of DPCC relates to the drive against serious polluting activities/industries, while as per letter dated 20.05.2016 of DPCC for godown, no consent from DPCC is required, provided no air/water pollution is caused. In the present case complainant states that he will use the premises for keeping idle ice cream carts, which shall not cause air/water pollution. Regarding wiring complainant is ready to undertake that prior to the grant of connection proper wiring shall be completed. In the facts and circumstance for godown no consent of DPCC is required and we don't find any hurdle in grant of connection for godown purpose if complainant undertakes that he shall use the premises only for keeping idle ice cream carts without causing any air / water pollution and that prior to grant of connection proper wiring shall be completed and he further undertakes that if in future he was found causing air/water pollution in the premises OP shall be at liberty to take appropriate action against it.

ORDER

Complainant is allowed. OP is directed to change category of domestic into a non-domestic connection on the applied premises at ground floor connection vide CA No. 151927416 for godown purpose, subject to pre undertaking of complainant that he shall not cause air/water pollution in using the said premises as godown.

6. OP should also file compliance report within 21 days from the date of this order.

Sub. S. by

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The case is disposed off as above.

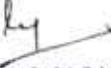
No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(H.S. SOHAL)

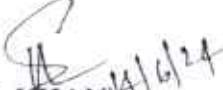
MEMBER


(NISHAT A ALVI)

MEMBER (CRM)


(P.K. AGRAWAL)

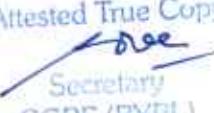
MEMBER (LEGAL)


(S.R. KHAN) 14/6/24

MEMBER (TECH.)

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